

Ann D. Berkowitz
Project Manager – Federal Affairs

August 25, 2003

Peter Young
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AUG 25 2003

Federal Communication Commission
Bureau / Office

Dear Mr. Young:

Enclosed, pursuant to Condition V, Paragraph 16 and Attachment A of Appendix D to the order approving the merger between Bell Atlantic and GTE ("Merger Order") are Verizon's performance measurement results for July 2003. We are providing you with disks containing ASCII files of the results in the format you requested. An additional disk provides two reports that were requested by CCB staff. One report summarizes the voluntary payments for Performance Plan Years 1, 2 and 3 through the June 2003 performance month by state and the other report provides a summary by metric for the last twelve payments made.

Individual CLEC results for both the former GTE states and Bell Atlantic states are available on the web site. These CLEC-specific reports should be treated confidentially in accordance with the terms of the Merger Order, Appendix D, Attachment A, ¶ 1.

In a few instances, the measurements reported do not precisely match the definitions stated in Attachments A-2a and A-2b. The Attachment to this letter describes those instances in which there are variations.

If you have any questions, please do not hesitate to call me.

Sincerely,

A handwritten signature in black ink, appearing to read "Ann D. Berkowitz".

Attachments

cc: Ellen Becker

July 2003**Definitional Status for Performance measures:**

Certain issues affect months previously reported, as noted below.

West States:

MR-2 Trouble Report Rate

MR-3 Missed Repair Commitments

MR-4 Trouble Duration Intervals

MR-5 Repeat Trouble Reports

PR-6 Installation Quality

Product	Month(s)	Comment
Resale Specials MR-2, MR-3, MR-4-01, MR-5, PR-6-01 West (except VA)	April 2001 – June 2003	Some circuits were incorrectly included in CLEC Resale Specials metrics. Process was corrected with the July 2003 data month.
Resale and UNE Specials, Trunks MR-5, PR-6-01 VA	February 2003 – July 2003	In certain instances, some troubles were either not identified as Repeaters/I-codes or incorrectly identified as Repeaters/I-codes. Process will be corrected with the August 2003 data month.
Retail & Resale Specials, UNE Loop Designed, UNE Transport MR-2, MR-3, MR-4-01, MR-5 West (except VA)	January 2002 – June 2003	Some CLEC circuits were incorrectly included in the ILEC Specials metrics. Some CLEC hicap circuits were incorrectly included in Resale Specials rather than in UNE Transport. Some CLEC circuits were incorrectly excluded from UNE loop design metrics. Process was corrected with the July 2003 data month.